

Calvin Flores - Northmore Gordon

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Calvin Flores

Calvin is the Lead for the Audit and Compliance Team. He has been working for Northmore Gordon Environmental (Formerly Wattly) for 10 years now and has mainly focused on the different deemed activities under VEU, ESS, RET, and REPS. He has worked in the BPO industry for over 17 years, leading a number of teams to success.

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Who is Calvin Flores and what is his role at Northmore Gordon?

Calvin Flores is the Audit & Compliance Lead at Northmore Gordon, heading the Audit and Compliance Team. He holds a degree in AB Philosophy and Human Resources Development. With over 17 years of experience in the BPO (Business Process Outsourcing) industry where he led multiple teams, and 10 years focused on energy schemes at Northmore Gordon Environmental (formerly Wattly), he brings deep expertise in regulatory compliance and team leadership to his current position overseeing audit and compliance functions.

What energy schemes has Calvin Flores specialized in throughout his career?

Calvin Flores has developed extensive expertise in deemed activities across major Australian energy schemes: Victorian Energy Upgrades (VEU), NSW Energy Savings Scheme (ESS), Renewable Energy Target (RET), and REPS (Renewable Energy Portfolio Standards). His 10-year focus on these schemes at Northmore Gordon Environmental positions him to advise on eligibility assessment, activity requirements, evidence standards and compliance obligations specific to each scheme's regulations and methodologies.

How does Calvin Flores's background support Northmore Gordon's audit and compliance work?

Calvin Flores combines his BPO leadership experience—managing teams across large-scale operations—with specialized knowledge of energy-scheme compliance. This dual background enables him to develop robust audit frameworks, manage compliance documentation across multiple sites and schemes, and lead team delivery of compliance evidence. His leadership experience helps ensure audit processes are well-organized, consistently applied and scalable across portfolio clients, supporting our delivery of credible, scheme-compliant project documentation.

What role does Northmore Gordon's Audit and Compliance Team play in energy projects?

Under Calvin Flores's leadership, our Audit and Compliance Team ensures that energy and environmental certificate projects meet regulatory requirements across VEU, ESS, RET and other schemes. The team assesses activity eligibility, validates evidence quality, documents baseline and measurement procedures, and prepares submissions for scheme administrators. This compliance function is essential for projects seeking environmental certificates or energy-savings recognition, protecting clients from eligibility challenges and ensuring projects can successfully create and claim certificates under applicable scheme rules.

How do compliance and audit functions support Northmore Gordon's broader service delivery?

Compliance and audit work integrates across our six-stage delivery approach. During the Assess stage, the compliance team helps identify scheme eligibility and evidence gaps. In Build the Case, they confirm which pathways are viable under current scheme requirements. During Capture Value and Procure stages, they validate certificate eligibility and commercial terms. Through Deliver and Perform stages, they ensure measurement, verification and reporting meet scheme standards. This integration ensures clients understand not just technical opportunities but also regulatory pathways, evidence responsibilities and certificate entitlements.

What practical difference does scheme expertise make in energy-project planning?

Scheme expertise determines whether a technically sound energy improvement can create environmental certificates or energy-savings recognition. VEU, ESS and RET each have specific activity definitions, equipment requirements, baseline and verification rules, and eligible dates. For example, an upgrade that saves energy may not be eligible under one scheme's method but could qualify under another's. Calvin Flores's team helps clients choose the correct scheme pathway early, identify evidence that must exist before installation, and ensure project timing aligns with regulatory requirements—avoiding costly post-installation ineligibility or missed incentive deadlines.

Why is deemed-activity knowledge important for energy-certificate projects?

Deemed activities are standardized energy-efficiency improvements with prescribed savings quantities under VEU, ESS and similar schemes. These activities offer faster approval and lower evidence costs than project-based methods because the savings are deemed eligible rather than requiring detailed measurement. However, eligibility still depends on meeting specific equipment, installation and site conditions. Calvin Flores's 10-year focus on deemed activities across multiple schemes enables Northmore Gordon to quickly assess whether a project fits prescribed pathways, correctly calculate eligible savings, and prepare the simplified evidence record needed for scheme compliance—reducing project friction and administrative burden.

How does Northmore Gordon support clients navigating multiple energy schemes?

Clients operating across multiple states or with diverse energy-efficiency opportunities face different scheme rules, timelines and evidence standards. Northmore Gordon, under Calvin Flores's compliance leadership, provides integrated assessment: identifying which activities suit VEU in Victoria, ESS in NSW, or other jurisdictions; clarifying timing constraints and evidence requirements for each; and coordinating implementation so projects don't conflict or duplicate incentives. This multi-scheme coordination ensures clients optimize certificate revenue, avoid regulatory complications and implement efficiently without scheme-related delays or compliance rework.